

# Purchase Card Program Management Office



# **Individual Contribution Award**



Ms. LeAntha Sumpter, (Deputy Director for Program Development and Implementation, Defense Procurement & Acquisition Policy in the Office of the Under Secretary of Defense for AT&L) and Mr. Gregory Plasters (Joint/DoD UID Purchase Card Program Office) presents Ms. Pam Croll with the Purchase Card Program Management Office Individual Contribution Award.

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#### Press Release August, 2009

#### Ms. Pam Croll

Ms. Pam Croll is a highly effective communicator, presenter, leader, and advocate for the Government Purchase Card (GPC) Program. In 1996, Pam entered the procurement field as an 1102 with the Defense Commissary Agency (DeCA), where she procured support services for the military grocery stores. She became a "GPC" cardholder in 1997 and utilized the GPC for contract payment.

In January 2003, Pam was appointed DeCA Agency/Organization Program Coordinator. Pam's ability to build consensus through her expertise, communication skills, and positive team attitude was instrumental during the acquisition process resulting in the successful award of the Air Force and Defense Agency General Service Administration (GSA) SmartPay2 Task Order.

Pam's innovative insight into automated processing has had a significant impact on the Purchase Card Online System (PCOLS). She has brought many ideas that have streamlined the process of card management while strengthening internal controls. Under her leadership, DeCA became the first agency to field PCOLS after Initial Operating Capability was declared. She has baselined the requirements for an electronic feed from the DoD e-mail to the card-issuing bank to automatically populate the "purchase log" in the bank's automated system. Pam fosters a climate of trust and respect within the GPC community with her innovative ideas and dedication to enhancing the GPC Program around the world.